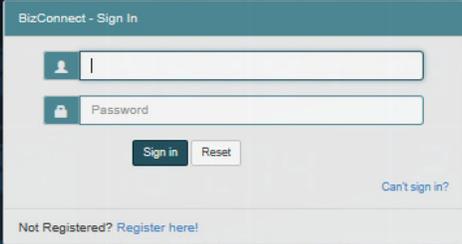




BizConnect

The BizConnect online portal for
Commercial & Industrial Energy & Water
customers

Introduction



The screenshot shows a 'BizConnect - Sign In' window with a username field, a password field, and 'Sign in' and 'Reset' buttons. It also includes a 'Can't sign in?' link and a 'Not Registered? Register here!' link.

- ▶ BizConnect online portal
- ▶ Serves utilities' Key Accounts
 - Commercial
 - Industrial
 - Institutional
 - Agricultural



SMARTWORKS

Agenda

- ▶ Introduction
- ▶ Why BizConnect?
- ▶ Commonly Used Functions
- ▶ Frequently Asked Questions
- ▶ Q&A



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BizConnect Introduction

- ▶ Enables deeper analysis
 - ▶ For more complex customers with more extensive data needs
- ▶ Inherent design for organizations with
 - ▶ Multiple locations with multiple personnel managing consumption
- ▶ User- Enhanced Content
 - ▶ Naming meters, Grouping meters, Virtual meters
 - ▶ User markers with notes, user-configured KPIs
- ▶ Mobile Ready



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SMARTWORKS

SmartWorks Introduction

- ▶ Tim Berson
 - ▶ Director of Products & Research
- ▶ Terence Newcombe
 - ▶ Sales Account Manager



SMARTWORKS

Agenda

- ▶ Introduction
- ▶ Why BizConnect?
- ▶ Commonly Used Functions
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Why BizConnect?

Make life easier for Key Accounts with various tools

- Understand their usage patterns
- Manage their costs
- Benchmark their operations
- Access up-to-date data, on demand

Make life easier for Key Account Managers

- Seamless online experience with single sign-on and utility defined branding.
- Reduce the burden on your Key Account Managers
- Eliminate the need to create and distribute manual spreadsheets to end customers

Improve collaboration between the Utility and it's Key Accounts

- Increase customer satisfaction
- Improve demand management
- Facilitate and evaluate effectiveness of conservation initiatives



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Agenda

- ▶ Introduction
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- ▶ **Commonly Used Functions**
- ▶ Frequently Asked Questions
- ▶ Q&A



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Intuitive and configurable

Meters can be named to make them easily recognizable to users of the solution

Reports can be fully customized, saved, added to their dashboard.

End users can configure their dashboards to meet their specific requirements.

Drill-downs available from Dashboard to detail level reports

Configurable KPIs to quickly view relevant information



SMARTWORKS

Home Page / Dashboard

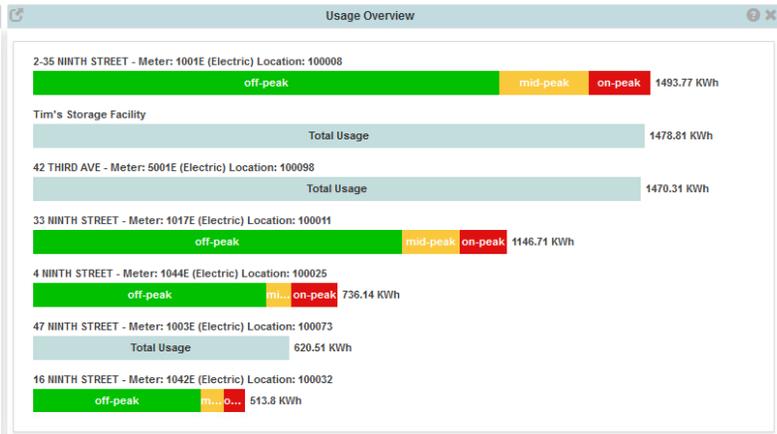


Meters 21 Locations 18 Thresholds 1 Green Button Download My Data

tberson - Logout

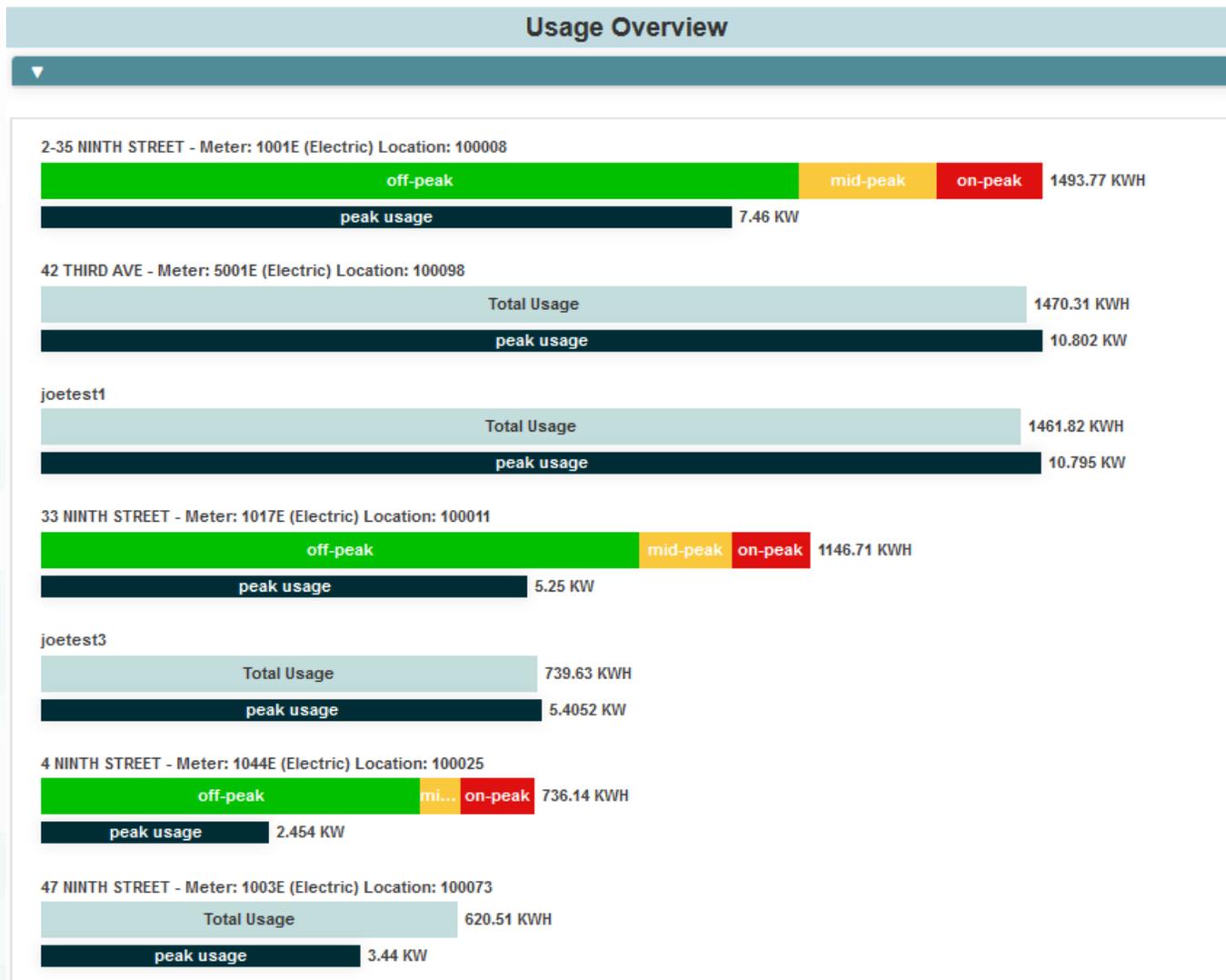
- My Dashboard
- My Saved Reports
- Library
- Reports
- Settings

My Dashboard



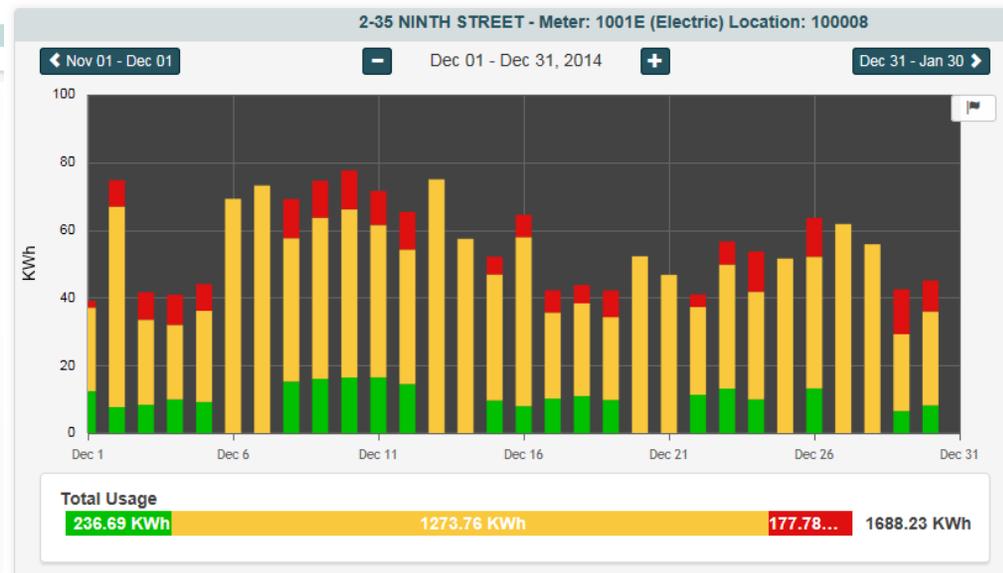
SMARTWORKS

Usage Overview – compare multiple meters



SMARTWORKS

Meter Usage – single meter over a date range



SMARTWORKS

Useful and Configurable KPIs

This KPI presents the percentage of usage during specific times of the day for a meter.

* Meter Id ⓘ

* Meter Channel ⓘ

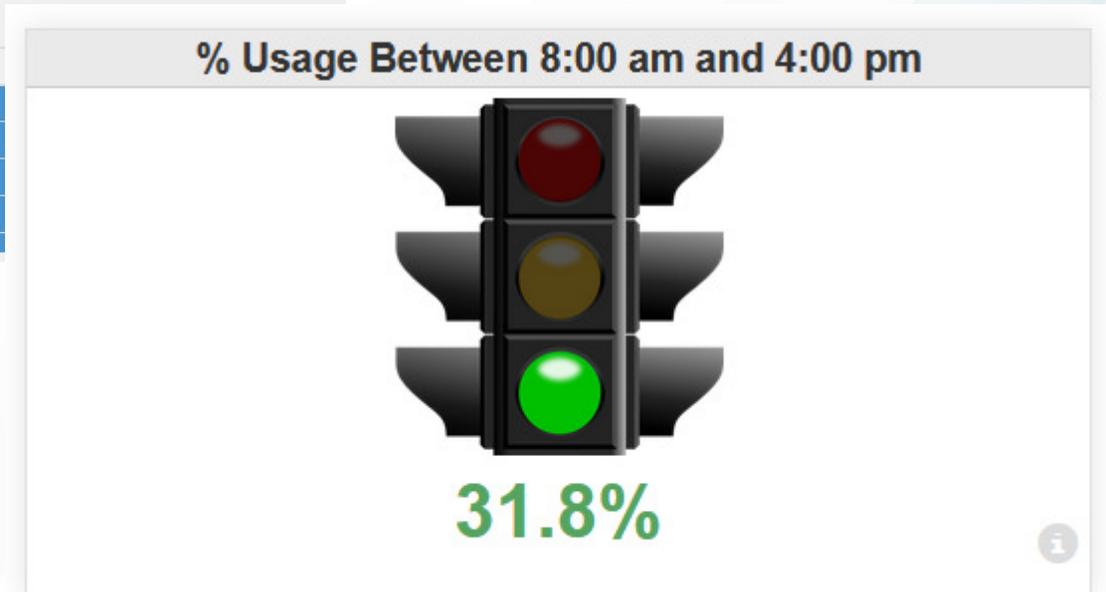
* Time Period ⓘ

* Start Time ⓘ

* End Time ⓘ

Days of the Week

- Sunday
- Monday
- Tuesday
- Wednesday
- Thursday
- Friday



SMARTWORKS

Demand / Coincident Demand Management

Understand demand and identify opportunities to shift / reduce overall demand

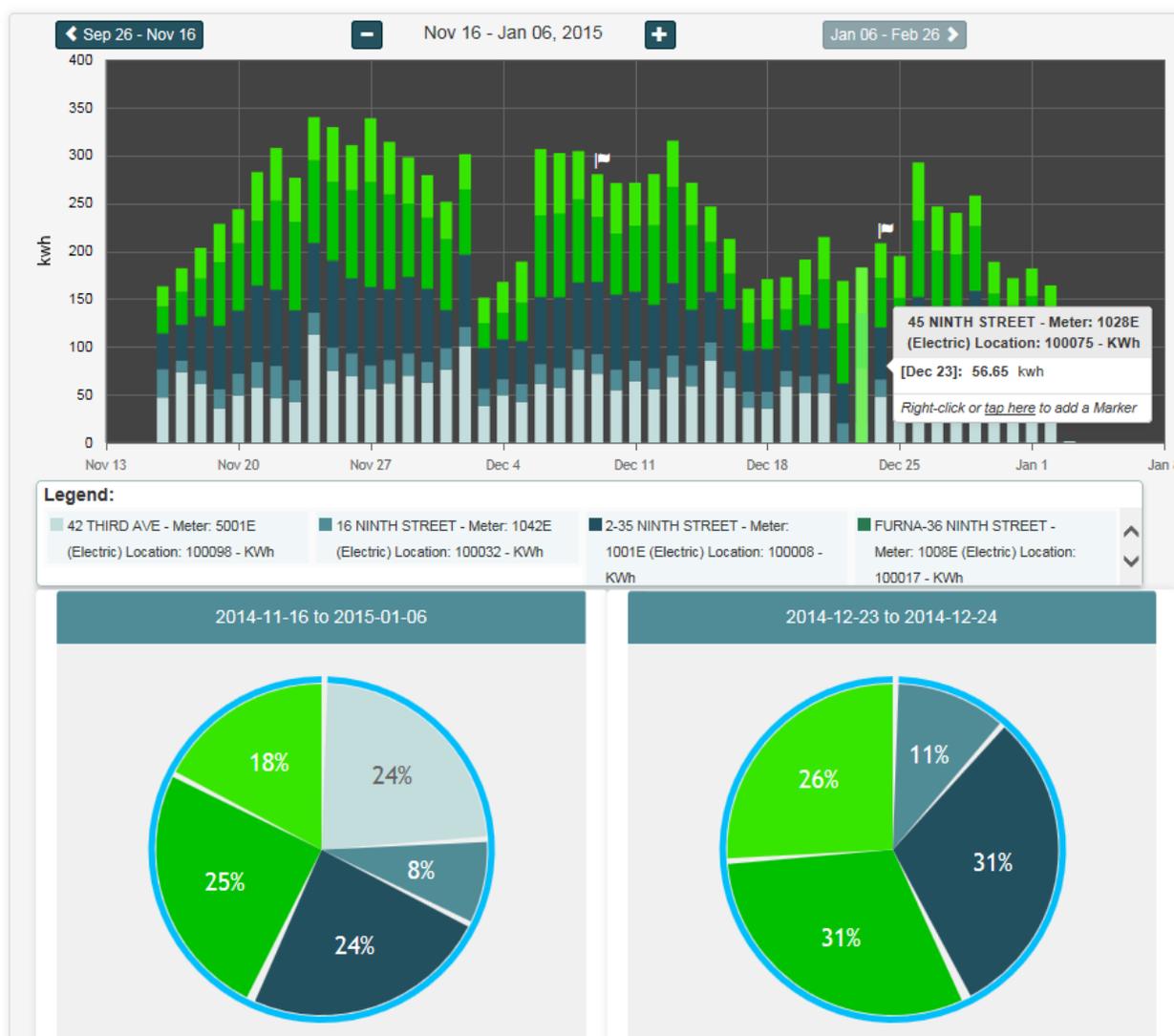
For coincident demand customers, understand the contributors to peak demand



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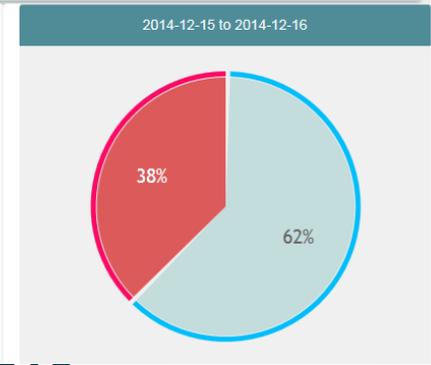
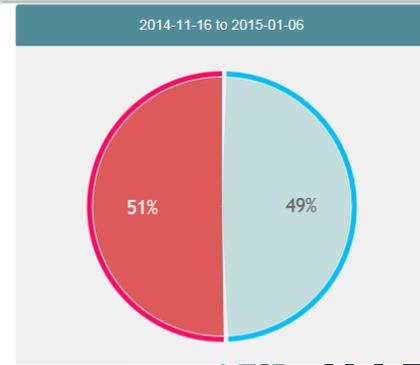
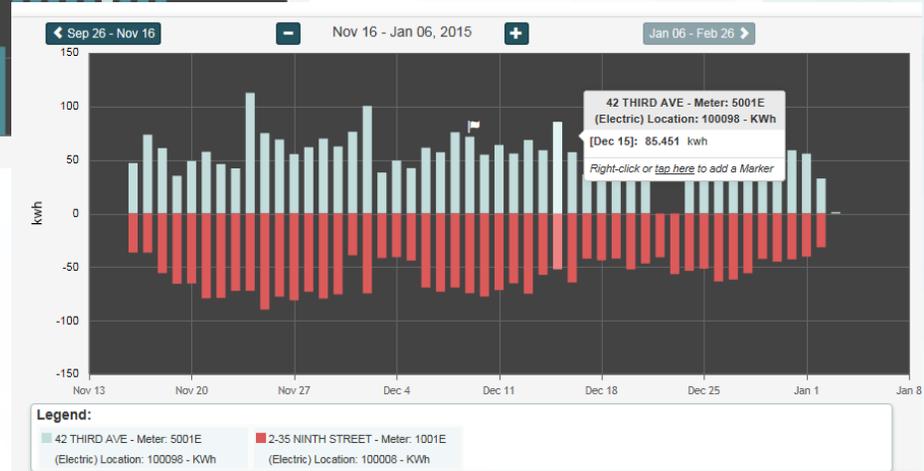
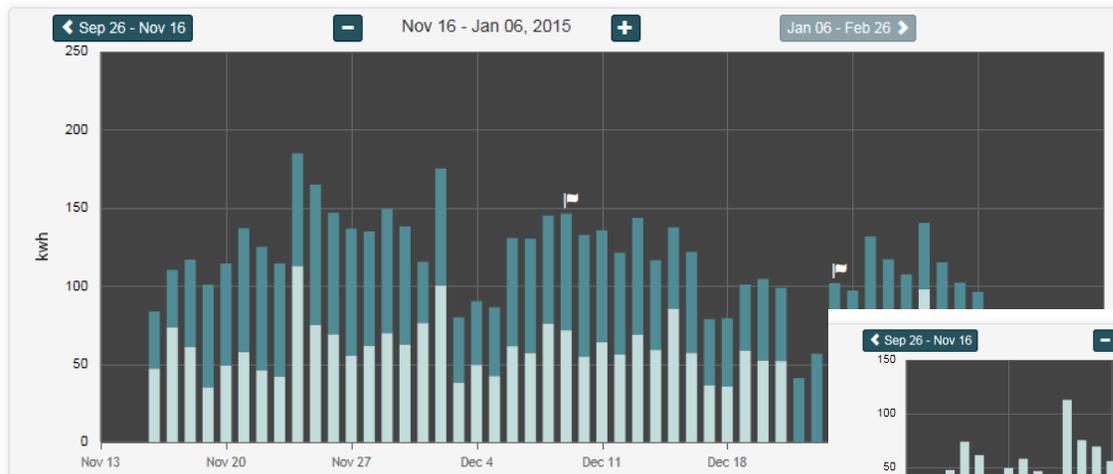
SMARTWORKS

Consumption View – multiple meters over a date range



SMARTWORKS

Consumption View – Net and Deduct Meters



Plot Load Profile and other data for Multiple Premises

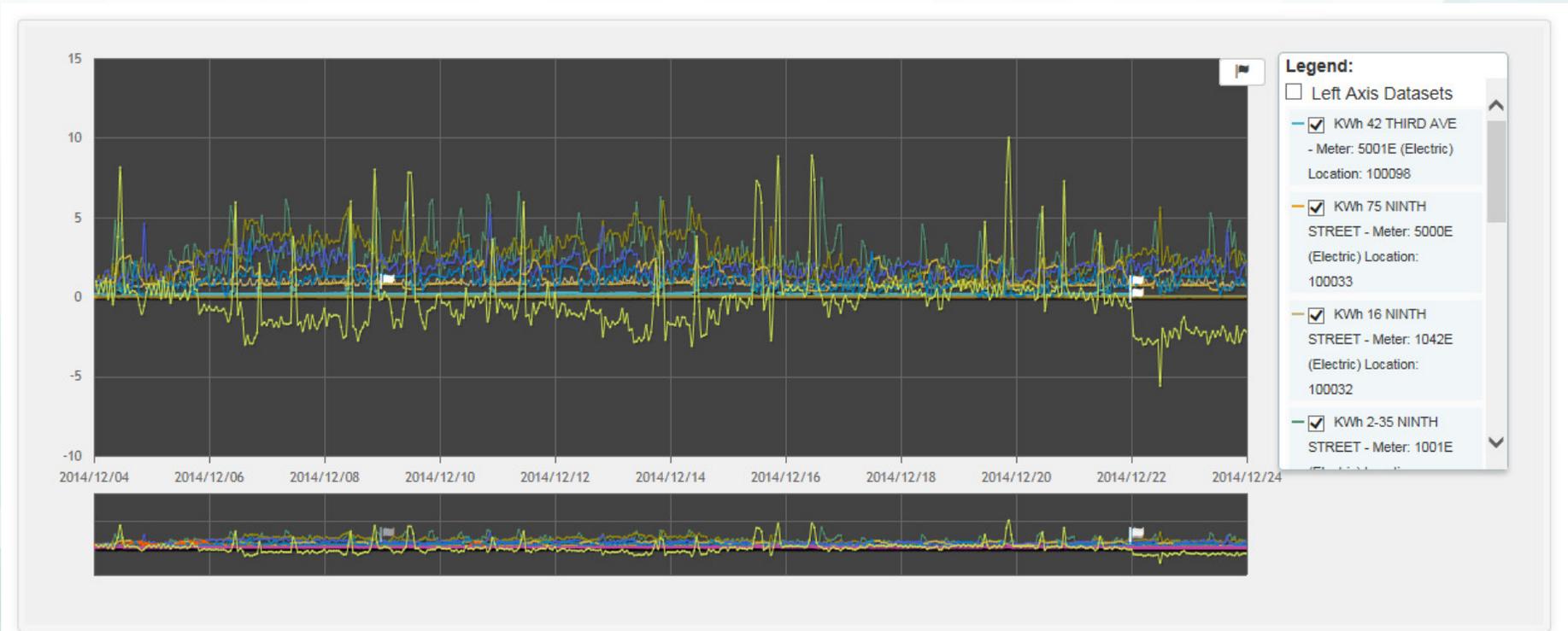
- ▶ Overlay multiple data series
- ▶ Identify instances where there are highly correlated load profiles
- ▶ Are any of these loads shiftable? E.g. night shift, staged equipment commissioning, etc.
- ▶ Have total flexibility in terms of data that can be overlaid, correlated, and exported



SMARTWORKS

Profile View – Compare Meters

- ▶ Overlay the profiles for multiple meters



SMARTWORKS

Facilities Management

Perform Comparisons of usage on like days to identify anomalies or inconsistencies

Evaluate consumption for time periods month of month or year over year (provided data is available)

Export this data as CSV or PDF

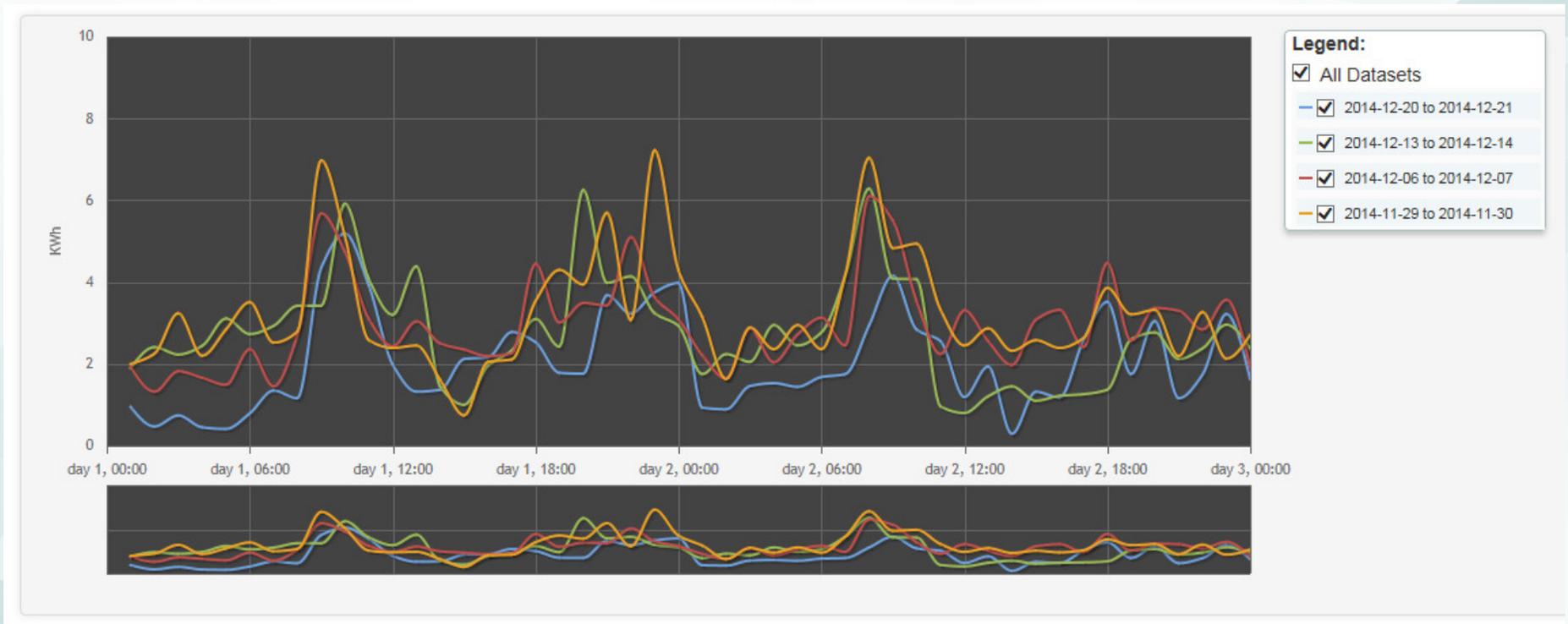


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SMARTWORKS

Profile View – Compare Dates

- ▶ Overlay multiple times for a single meter



SMARTWORKS

Threshold Notifications

Fully configurable usage thresholds to manage energy or water budgets

Manage thresholds for various time periods and criteria

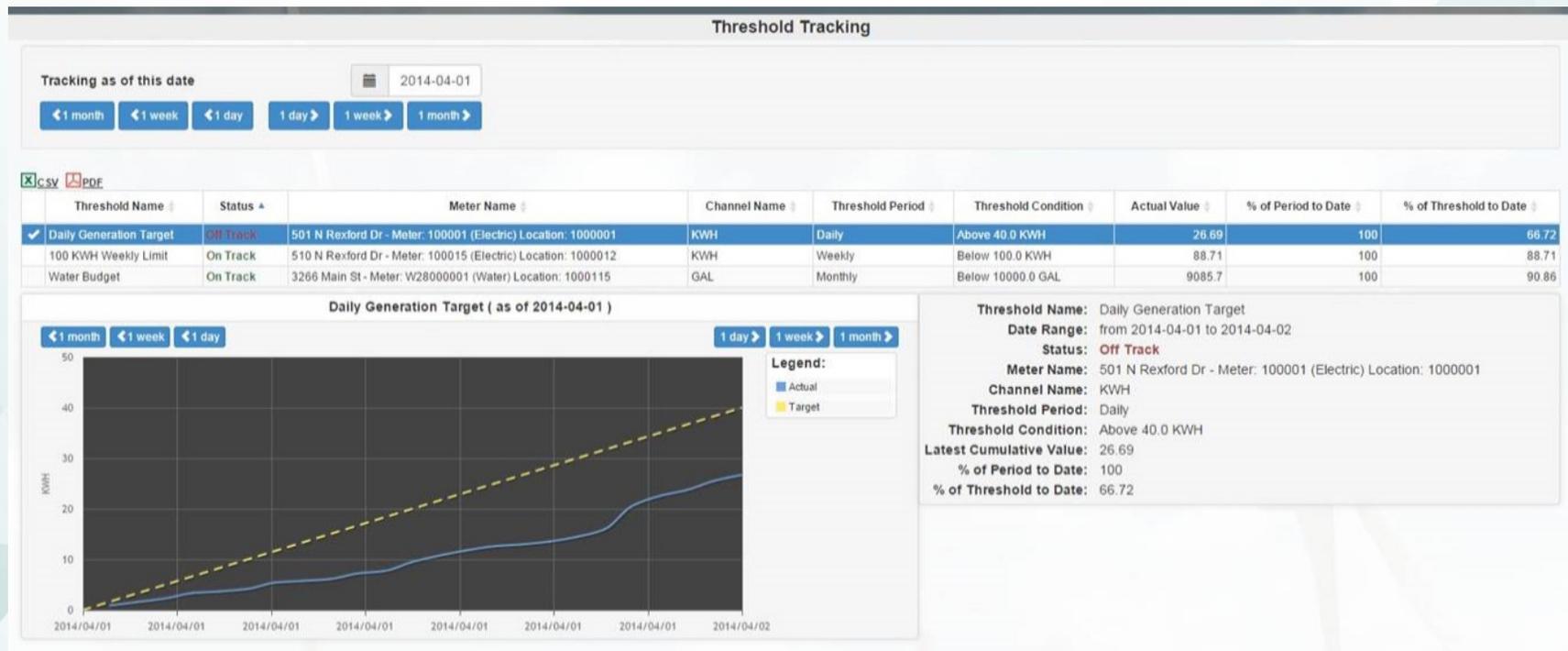
Flexible notification options, including blackout periods and multiple recipients



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Threshold Monitoring

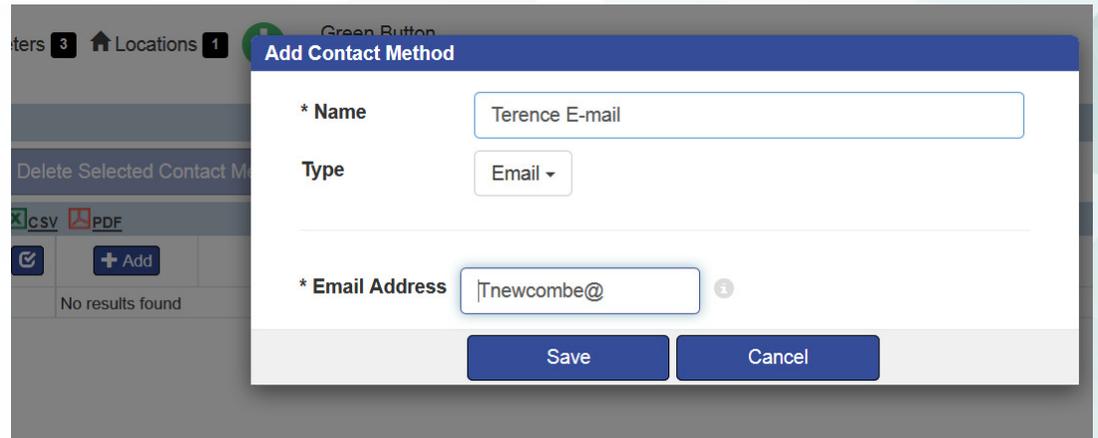
- ▶ Continually track progress above or below defined thresholds
- ▶ Check graph of progress for any given threshold



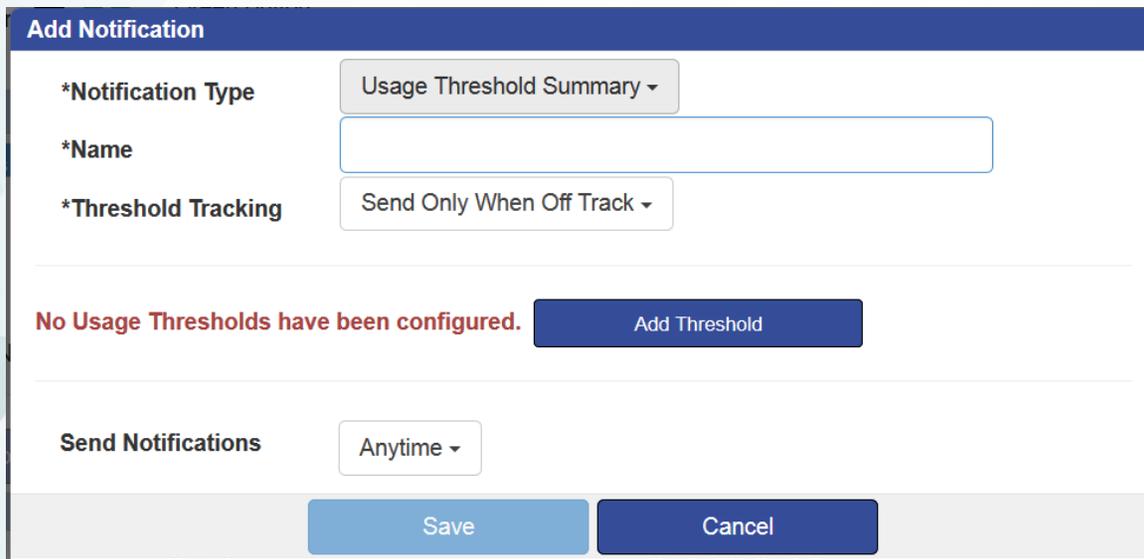
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Notification Setup - Email

- ▶ Configure email
- ▶ Add notification(s)



A screenshot of a web application interface showing a dialog box titled "Add Contact Method". The dialog box has a blue header and contains the following fields: "* Name" with the value "Terence E-mail", "Type" with a dropdown menu set to "Email", and "* Email Address" with the value "Tnewcombe@". At the bottom of the dialog are "Save" and "Cancel" buttons. In the background, a blurred interface shows a search bar with "Green Button" entered, a "Locations" filter, and a "No results found" message.



A screenshot of a web application interface showing a dialog box titled "Add Notification". The dialog box has a blue header and contains the following fields: "*Notification Type" with a dropdown menu set to "Usage Threshold Summary", "*Name" with an empty text input field, and "*Threshold Tracking" with a dropdown menu set to "Send Only When Off Track". Below these fields is a red message: "No Usage Thresholds have been configured." with an "Add Threshold" button. At the bottom, there is a "Send Notifications" dropdown menu set to "Anytime" and "Save" and "Cancel" buttons.



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Demand Notifications

- ▶ Set up through notification menu
- ▶ Need to consider interval length (15 minutes)
- ▶ Decide what the maximum (or minimum) value is

The screenshot shows a configuration window titled "Add Notification" with the following fields and options:

- *Notification Type:** Interval Threshold
- *Name:** Max Demand Notification - 800 kW
- *Threshold Details:**
 - *Meter:** 350029 (with a search icon and a dropdown for "Channel Name" set to "KWH")
 - *Target:** Below 200 KWH per 15 min interval
- *Contact Methods:** A dropdown menu with a plus icon.
- Send Notifications:** During Specific Times
- Only On These Days:** Checkboxes for MON, TUE, WED, THU, FRI, SAT, SUN. Buttons for "All", "M - F", "S - S", and "None".
- Between These Times:** Two time input fields, each with a clock icon and "h:mm a" placeholder.
- Buttons:** Save and Cancel.



Cost Management

Cost Calculations

- Calculate estimated bill
- Examine and evaluate alternative rate structures
- Aggregate bills from multiple meters / locations / services
- Calculate prorated costs for partial billing periods



SMARTWORKS

Cost Reporting

Cost Calculation

Start Date

End Date

Billing Periods

Specify one or more combinations of Meters and Rate Plans

Meter

Rate Plan

Line Item Name	Channel Name	Quantity	Charge Amount	Tax Amount	Total Amount
Flat Charge	KWH	1	\$25.00	\$3.25	\$28.25
Tier 1 Consumption	KWH	1000	\$150.00	\$19.50	\$169.50
Tier 2 Consumption	KWH	494.3	\$123.57	\$16.06	\$139.63
Off-peak Consumption	KWH	26.12	\$0.52	\$0.01	\$0.53
Rolling 60/15 Demand	KWH	3.71	\$4.45	\$0.06	\$4.51
Spot Price	KWH	149.43	\$2.72	\$0.04	\$2.76
				\$38.92	\$345.18

Line Item Details

Meter Id: 100015

Rate Plan Id: TEST

Line Item Name: Tier 1 Consumption

Channel Name: KWH

Quantity: 1000 KWH

Charge Amount: \$150.00

Multiplier: 10

Tax Rate: 13%

Rate: \$0.15 / KWH

Tier Start: 0 KWH

Tier End: 1000 KWH

Tax Amount: \$19.50

Total Amount: \$169.50



SMARTWORKS

Event Reporting



Meters 22
Locations 19
Thresholds 0 1
Green Button Download My Data

mhenderson Logout

- + Add to ...
- My Dashboard
- My Saved Reports
- Library
- Reports
- Settings

Meter Events

Search

Filter

Filter by event type or details Filter Results Clear Filter

+ Add Markers

CSV PDF
28 results

	Meter Id	Event Type	Event Date and Time	Details
	1042E	INTERVAL_FLAG	2014-11-23 02:00:00	Power restoration Time Adjustment
	1042E	INTERVAL_FLAG	2014-11-23 03:00:00	Power restoration Time Adjustment
	1001E	INTERVAL_FLAG	2014-11-23 03:00:00	Power restoration Time Adjustment
	1008E	INTERVAL_FLAG	2014-11-23 01:00:00	Power restoration Clock out of sync
	1008E	INTERVAL_FLAG	2014-11-23 02:00:00	Clock out of sync
	1008E	INTERVAL_FLAG	2014-11-23 03:00:00	Power restoration Time Adjustment
	1028E	INTERVAL_FLAG	2014-11-23 04:00:00	Clock out of sync
	1028E	INTERVAL_FLAG	2014-11-23 05:00:00	Clock out of sync
	1028E	INTERVAL_FLAG	2014-11-23 06:00:00	Clock out of sync
	1028E	INTERVAL_FLAG	2014-11-23 07:00:00	Time Adjustment
		INTERVAL_FLAG	2014-11-23 01:00:00	Power restoration Clock out of sync
		INTERVAL_FLAG	2014-11-23 02:00:00	Clock out of sync
		INTERVAL_FLAG	2014-11-23 03:00:00	Power restoration Time Adjustment
		Leak Detected	2014-11-11 21:00:00	Leak Detected
		Leak Detected	2014-11-13 12:00:00	Leak Detected
		Leak Detected	2014-11-14 17:00:00	Leak Detected
		Leak Detected	2014-12-02 16:07:00	Leak Detected
		Leak Detected	2014-12-09 00:23:00	Leak Detected
		Leak Detected	2014-12-16 11:00:00	Leak Detected
		Leak Detected	2014-12-23 07:30:00	Leak Detected
	1044E	INTERVAL_FLAG	2014-11-23 05:00:00	Clock out of sync

Marker

Date/Time 2014-11-23 5:00 AM

Meter 4 NINTH STREET - Meter: 1044E (Electric) Location: 100025

Author mhenderson

Notes
Meter event of type 'INTERVAL_FLAG' occurred at this time.
Event Details: Clock out of sync



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Frequently Asked Questions

- ▶ Notifications
 - ▶ How can I set up notifications for consumption?
 - ▶ What about demand?
 - ▶ What notification methods are available?
- ▶ Consumption and Demand over a specific time range
 - ▶ What report should I use?
 - ▶ How can I frame the usage?
 - ▶ What if I want cost estimation?
- ▶ Meter Indexes
 - ▶ How do I configure them?
 - ▶ Where within the solution are they available?



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Frequently Asked Questions (continued)

- ▶ What kind of data is available in the solution?
 - ▶ Why do I sometimes see 15 minute, hourly, or daily data?
 - ▶ How can I export the detailed 15 minute data over a large date range?
 - ▶ Why is there a difference between demand as reported by BizConnect, and the demand charge on my bill?
 - ▶ Billing read is calculated as a demand register at the meter on a rolling 5/15 basis (and multiplied by CT/PT)
 - ▶ BizConnect Max Demand is inferred from 15 minute interval data (and multiplier by CT/PT)



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Frequently Asked Questions (continued)

- ▶ The two factors / considerations when considering difference between the two values:
 - ▶ data precision on the interval data (4 digits after the decimal)
 - ▶ Meter demand register can capture max demand when it is split across an interval boundary
 - ▶ Lets look at an example of the difference between rolling 5/15 and block 15

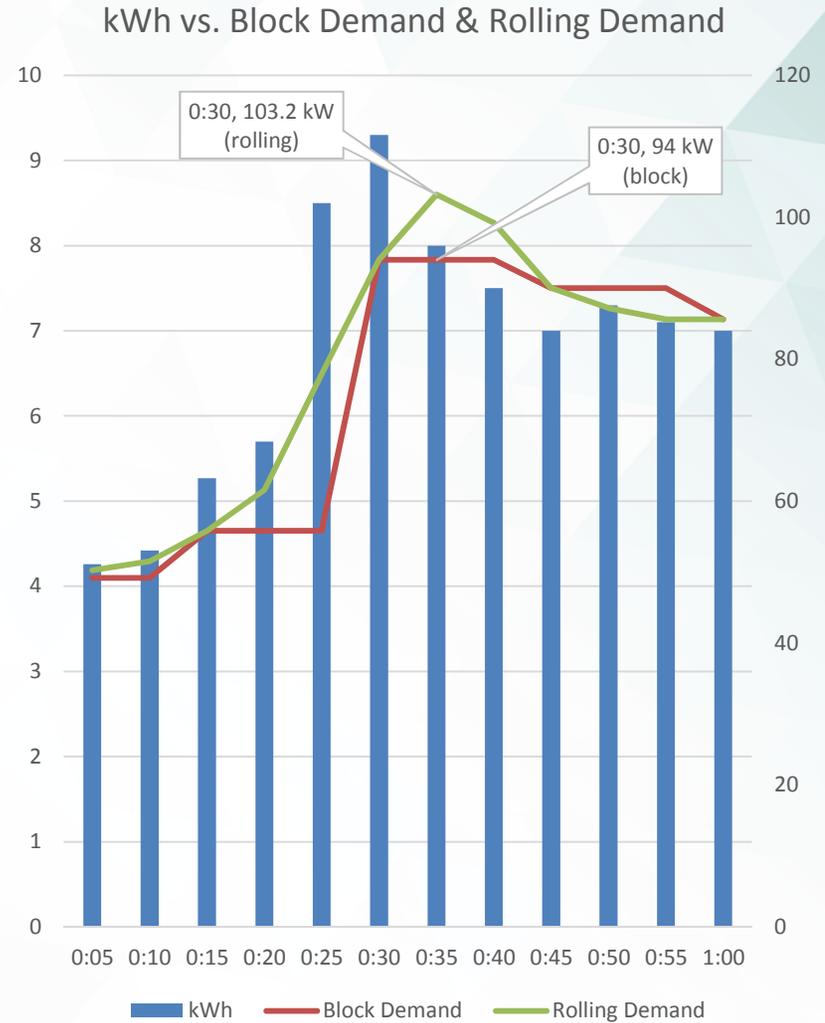


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Comparing 15 minute block demand vs. rolling 5/15

interval ending	kWh	15 min block	rolling 5/15
23:50	4		
23:55	4.1		
0:00	4.2	49.2	49.2
0:05	4.26	49.2	50.24
0:10	4.42	49.2	51.52
0:15	5.27	55.8	55.8
0:20	5.7	55.8	61.56
0:25	8.5	55.8	77.88
0:30	9.3	94	94
0:35	8	94	103.2
0:40	7.5	94	99.2
0:45	7	90	90
0:50	7.3	90	87.2
0:55	7.1	90	85.6
1:00	7	85.6	85.6
total kwh consumed over the hour:	81.35 kWh		
average demand over the hour:	81.35 kW		
Maximum 15 minute block demand:	94 kW		
Maximum rolling 5/15 demand:	103.2 kW		



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Audience Questions and Answers



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