

Understanding Your HBPW Residential Utility Bill



HOLLAND BOARD OF PUBLIC WORKS

Change of mailing address or phone number? Check this box.

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CHANGE OF ADDRESS OR PHONE NUMBER? PLEASE CHECK THE BOX AND WRITE THE INFORMATION ON THE BACK.

Customer Account Number
12345678-00

Due Date	Cycle/Route	Amount Due
07/22/2011	001/041	475.21
Service Address		Amount Enclosed
625 HASTINGS AVE		

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Portion of the bill to be returned with your payment. Due date is indicated.

Code:
MR = Meter read
RE = Replace meter
CE = Computer estimate
ME = Manual estimate

HOLLAND BPW
625 HASTINGS AVE
HOLLAND, MI 49423-5312

304101501100000475211

CUT HERE AND RETURN THIS PORTION WITH YOUR PAYMENT. WRITE YOUR ACCOUNT NUMBER ON THE CHECK & MAKE PAYABLE TO HOLLAND BOARD OF PUBLIC WORKS.

Holland BPW (616) 355-150C 12345678-00 123456 Holland BPW 625 HASTINGS AVE Hom (616) 123-4567 Work (616) 765-4321

Provides reads (3) and usage information (4) for each meter.

Meter Number	Read Dates		Billing Days	Meter Readings		Multiplier	Usage	Units	Mtr Size	Power Factor
	Present	Previous		Code	Present					
ELECTRIC: 0000067054	05/30/2011	05/01/2011	2	CE	47251	46347	1	904	kWh	5/8"
WATER: 0080021504	05/30/2011	05/01/2011	29	CE	0865	0853	1	12	CCF	5/8"

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Total late fee for all utilities

Shows 13-month usage for electric and water services.

Consumption Month	Elec Days	Elec kWh	kWh per Day	Water Days	Water CCF	CCF per Day
5-11	29	904	31.17	29	12	0.41
6-11	31	795	25.65	31	11	0.35
7-11	31	879	28.35	31	14	0.45
8-11	28	797	28.46	28	11	0.39
9-11	29	807	27.83	29	15	0.52
10-11	33	850	25.76	33	13	0.39
11-10	30	845	28.17	30	14	0.47
12-10	31	739	23.84	31	14	0.45
1-10	30	578	19.27	30	11	0.37
2-10	30	1228	40.93	30	14	0.47
3-10	32	1562	48.81	32	16	0.50
4-10	30	1127	37.57	30	12	0.40
5-10	29	899	31.00	29	12	0.41

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PREVIOUS BALANCE	305.24
BALANCE FORWARD	305.24
LATE FEE	6.05
ENERGY CHARGE (RATE EAR)	53.70
READINESS TO SERVE CHG	5.99
DELIVERY CHARGE	32.54
RENEWABLE ENERGY CHG	3.00
ENERGY OPTIMIZATION CHG	1.34
SALES TAX	3.86
SUB TOTAL ELECTRIC CHARGES	100.43
WATER USAGE CHARGE	14.52
READINESS TO SERVE CHG	6.44
SUB TOTAL WATER CHARGES	20.96
SEWER DISCHARGE (CCF/CHARGE)	27.96
READINESS TO SERVE CHG	3.75
SUB TOTAL SEWER CHARGES	31.71
REFUSE 32 GAL CONTAINER-1	7.79
RECYCLING	3.03
SUB TOTAL REFUSE CHARGES	10.82
CURRENT CHARGES	\$169.97
TOTAL AMOUNT BALANCE	\$475.21

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Unbundled Charges

Units in CCF

Current Charges (late fee + all utility charges)

Important messages are shown here.

THIS ACCOUNT IS LATE AND COULD BE DISCONNECTED. See "NOTICE OF OVERDUE BILL" on back side. ESTA CUANTA ESTA ATRASADA Y PODRIA SER DESCONNECTADA. Vea la "NOTICE OF OVERDUE BILL".

Tune into HBPW's weekly radio program "Utility Connections" Discussions on current utility issues, customer tips. Mondays 12:30-1pm on WHTC 1450.

Please update your bill contact information. It is vital we can reach you in case of an emergency. Update on your payment coupon, call 616-355-1500 or go to www.hollandbpw.com and click on "Update My Account."

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Total Amount Balance = balance forward + current charges

