



# HOLLAND BOARD OF PUBLIC WORKS NEWS RELEASE

For more information, contact: Andree Keneau, APR, 616/355.1576

## Holland BPW Honored with National Award for Reliable Electric Operations

HOLLAND, MI – March 21, 2011 – The Holland Board of Public Works (HBPW) is one of 82 of the nation's more than 2,000 public power utilities to earn Reliable Public Power Provider (RP3®) recognition from the American Public Power Association for providing customers with the highest degree of reliable and safe electric service.

The prestigious award was presented today during the association's annual Engineering & Operations Technical Conference, held in Nashville, Tenn.

The RP3 program recognizes public power utilities that demonstrate proficiency in four significant disciplines: reliability, safety, workforce development and system improvement. Criteria within each category are based on sound business practices and represent a utility-wide commitment to safe and reliable delivery of electricity.

"Receiving an RP3 designation demonstrates the HBPW's commitment to its customers and the community, as well as the outstanding work of our dedicated employees," said Holland BPW General Manager Loren Howard. "This is a real honor for our utility. A lot of hard work has gone into receiving this designation. We believe that our customers are the real winners."

This is the sixth year that the RP3 award has been offered. A total of 154 utilities across the country hold the designation which is good for two years.

# # #

### **About the HBPW**

Established in 1893, the Holland Board of Public Works is a community-owned enterprise providing utility services to the Holland area. We are committed to improving the economic and environmental quality of the community in partnership with our customers, providing reliable services at the lowest rates achievable through innovation, efficiency, and professional operations. We provide electric generation and distribution, water and wastewater treatment to the City of Holland and selected areas.

For more information on all of the power, water, broadband and wastewater treatment services provided by the Holland Board of Public Works, please visit our web site at [www.hollandbpw.com](http://www.hollandbpw.com)

### **About the American Public Power Association**

The American Public Power Association is the national organization representing more than 2,000 not-for-profit, community- and state-owned electric utilities. It is located in Washington, D.C.