



## NEWS RELEASE

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# Staff Appointments Announced at Holland Board of Public Works

## Anne Saliers Named Conservation Programs Manager and Julie Thompson Named Customer Service Manager

HOLLAND, MI. July 6, 2011 – Loren Howard, general manager of the Holland Board of Public Works (HBPW) has announced the appointment of Anne B. Saliers as conservation programs manager and the promotion of Julie A. Thompson to manager of customer service.

Saliers will oversee, plan and implement utility-sponsored conservation and efficiency programs and serve as HBPW's liaison to the Holland Community Sustainability Committee.

Before joining HBPW, Saliers was employed at The Right Place, Inc., in Grand Rapids, MI., for three years as innovation director, sustainability. In this role, she served on the Grand Rapids Community Sustainability Partnership leadership team as well as developed Green Growth, an annual regional sustainable business practice conference. Saliers has also held marketing positions with izzyPlus, American Seating Company and Steelcase Inc.

Saliers received a master of business administration degree in marketing from the University of Connecticut. A former West Michigan Environmental Action Council board member, she serves on the energy committees of the West Michigan Sustainable Business Forum and the Business and Institutional Furniture Manufacturers Association.

As Customer Service Manager, Julie Thompson succeeds Randy Van Vels who recently retired from the HBPW after nearly 34 years of service; of which 29 years he managed the Customer Service Department. Thompson will oversee the Customer Service operations and staff, including the call center, counter service, customer account records; and collection activities.

Thompson joined the Holland BPW as key accounts analyst in 2008. In this position, she has been responsible for coordinating services, maintaining relationships, and addressing the needs and requests of the HBPW's largest industrial and commercial customers.

Thompson previously served as branch manager at Flagstar Bank Home Lending from August 2007 until beginning at HBPW. Prior to that, she worked as a branch manager at Charter Funding and as a relationship manager/accountant at Credit Union Mortgage Company in Kalamazoo. Thompson received a Bachelor of Arts degree with a major in finance from Western Michigan University. She is a graduate of the Holland Chamber of Commerce's Leadership Holland program.

### About the Holland BPW

Established in 1893, the Holland Board of Public Works is a community-owned enterprise providing utility services to the Holland area. We are committed to improving the economic and environmental quality of the community in partnership with our customers, providing reliable services at the lowest rates achievable through innovation, efficiency, and professional operations. We provide electric generation and distribution, water and wastewater treatment to the City of Holland and selected areas.

For more information on services provided by the Holland Board of Public Works, please visit our web site at [www.hollandbpw.com](http://www.hollandbpw.com).

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